



Guide to results WJEC Eduqas GCSE

Summer 2021

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1. Results Day

i) Collecting Exam Results

Candidates must collect their examination results from their centre, usually on the published Results Day.

For Summer 2021, the publication of results is from 8:30am on **Thursday 12 August**.

Schools and colleges should inform all candidates of the arrangements for obtaining their results and with which members of school or college staff they should discuss any results queries or concerns. It may be necessary for arrangements to be different to those in previous years, and these arrangements will need to take account of the latest government advice for your area.

WJEC is unable to provide or discuss results over the telephone or via email communication with candidates or parents, even if the school or college is closed. Candidates should, therefore, check with their school or college when and where results will be available for collection and how, when and with whom they can discuss any issues or concerns.

Results must not be divulged to others including local authorities and the media until after 9.30am on the Thursday. Full details including the restrictions surrounding the release of results are published in the JCQ document **Release of results June 2021**.

ii) What to expect

On Results Day, candidates normally receive a results slip showing their results. If qualifications have been taken with different exam boards, candidates may receive more than one results slip, or the school or college may create one single slip showing all results together.

At this point, results are designated as provisional; changes may be made at a later point, for example, following a centre review or an appeal.

iii) How are results displayed on a result slip?

Results slips will show candidate results for subjects/qualifications taken within that examination series.

The result slip will display the overall qualification grade. WJEC Eduqas GCSE English Language Spoken Language Endorsement will display as '000' as the result does not contribute to the overall grade. The endorsed grade appears after the overall qualification grade.

iv) Symbols used on a results slip

In addition to grades, results slips may also contain other symbols:

X indicates that a result is not being issued due to a candidate being absent for all components/units. It may also be because a decision has been made not to issue a result. Any subject with an (X) will not appear on the certificate.

Q indicates that a result is not being issued as a grade has not been provided.

2. Explaining Grades

GCSE single awards are reported as 9 – 1 (with grade 9 being the highest).

The GCSE WJEC Eduqas English Language Spoken Language assessment does not contribute to the overall grade and is reported as an endorsement, Distinction (D), Merit (M), Pass (P) or Not Classified (NC).

Candidates whose level of attainment is below the minimum standard will receive an unclassified (U) result.

3. What to do if a candidate wants to query a result

It is important that candidates discuss any concerns with their centre and decide on the best option. **It is advised that candidates liaise closely with their centres to establish how best to contact them during the period immediately after results. Candidates must liaise with their centre for the outcome of queries on results. WJEC cannot confirm appeal outcomes directly to candidates.**

If a candidate considers that there has been an error made in arriving at their result, they should firstly ask their centre to conduct a centre review (stage 1 of the appeals process for summer 2021). A request form is available on the JCQ website or the centre may have created its own form. The school or college must let candidates know about their arrangements and deadline for requesting a centre review and must conduct a review if requested to do so by the candidate. The centre will check whether it made a procedural or administrative error, or both.

If a candidate considers that an error persists after the centre review has been completed, they should ask their centre to submit an appeal to WJEC on their behalf. Candidates can ask WJEC to check whether the academic judgement of the centre was unreasonable in deciding the grade or selecting the work used to decide the grade. Candidates can also ask WJEC to check whether the centre made a procedural or administrative error, or whether WJEC made an administrative error.

It is important to note that, when applying for a centre review or an appeal, the grade can stay the same, or go up or down. Therefore, candidates must give their permission by signing, in writing or electronically, the request form before a school or college conducts a review or submits their appeal to WJEC.

The outcome of an appeal will be issued directly from WJEC to the school or college, who will then pass the information onto candidates. **Once a decision has been made the original**

grade cannot be re-instated in any circumstance, even if the new grade is lower than the original grade.

Full guidance is available on our [Eduqas website](#).

4. When are certificates available?

Certificates will be sent to centres in November 2021.

Candidates should check that their personal details, name and date of birth, are correct on the Results Slip and inform the Exams Officer if there are any errors. **Exams Officers must inform WJEC of errors, in writing, not later than Thursday 9 September 2021.** If errors aren't corrected at this stage, there will be a charge for replacing certificates after they have been issued. Candidates should check the arrangements for receiving their certificate with their school or college.